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LETTER FROM Jacalyn Stover of Star City, Arkansas

RECEIVED VIA EMAIL FROM madbull42@juno.com, and COPIED TO FCCINFO@FCC.GOV

RECEIVED

President George Bush, Jr. White House Washington, DC

MAY 2 8 2004

Honorable President Bush,

Federal Communications Commission Office of the Secretary

Please save and support our RIGHTS to have the Telephone Relay Service, as well as the Video Relay Service as functionally equivalent access to the telephone network and provides equal access for deaf and hard of hearing people.

We are taxpayers Please ask the FCC to follow established protocols and procedures for functionally equivalent services.

I am a 60 yrs old deaf lady. I appreciated the use of the Relay Service for several years to be able to call my doctors, lawyers, family who are hearing, schools, stores, beauty shops and other places for emergency, business or social purposes.

Again, please reconsider our RIGHTS to have the TRS and VRS. We felt self-esteem and more independent to be able to talk to friends, relatives, lawyers and others through the help of Relay Services.

Thank you for your support. Please TAKE ACTION.

Jacalyn Stover of Star City, Arkansas

PS. For a white paper on FUNCTIONALLY EQUIVALENT SERVICE please visit https://secure.hovrs.com/news/functionallyequivalent relay.pdf

also check into this for more information http://capwiz.com/congressorg/sbx/f/?aid=5591011&r=1

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